

# INF5520

## Quick Setup Guide

Guía de instalación rápida

Schnell Setup-Leitfaden

Guida di installazione rapida

クイックセットアップガイド

빠른 설치 가이드

快速安装指南

Guide d'installation rapide

快速安装指南

Hướng dẫn lắp đặt nhanh



Regulatory model: INF5520

HDDQ1006010



**InFocus**

Bright Ideas Made Brilliant



## Declaration of Conformity

Manufacturer: InFocus Corporation, 13190 SW 68th Parkway, Portland, Oregon 97223-8368 USA



We declare under our sole responsibility that this tablet conforms to the following directives and norms:

- EMC Directive 2004/108/EC:
  - EN 55022
  - EN 55024
  - EN 61000-3-2
  - EN 61000-3-3
- Low Voltage Directive 2006/95/EC
- Safety: IEC 60950-1:2005

### Trademarks

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### FCC Warning



This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

Operation of the equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. Changes or modifications not expressly approved by InFocus Corporation may void authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

### EN 55022 Warning

This is a Class A product. In a domestic environment it may cause radio interference, in which case the user may be required to take adequate measures. The typical use is in a conference room, meeting room or auditorium.

### Canada

This Class A digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

### INFORMATION FOR RADIO FREQUENCY DEVICES ONLY:

This device complies with part 15 of the FCC Rules / RSS-210. Operation is subject to the following two conditions: (1) This device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

### INFORMATIONS POUR LES DISPOSITIFS À RADIO FRÉQUENCE UNIQUEMENT :

Cet appareil est conforme à l'article 15 des réglementations de la FCC / CNR-210. Le fonctionnement est subordonné aux deux conditions suivantes : (1) ce appareil ne doit pas provoquer d'interférences nuisibles, et (2) ce appareil doit accepter toute interférence reçue, y compris des interférences qui peuvent provoquer un fonctionnement non désiré.

### INFORMATION FOR OPTICAL POINTING DEVICES ONLY:

This product has been tested to comply with International Standard IEC 60825-1: (1993), incld. Amd. 2(2001). This product uses LEDs that are inherently Class 1.

### INFORMATION POUR LES DISPOSITIFS DE POINTAGE OPTIQUE SEULEMENT :

Ce produit a été testé pour se conformer à la norme IEC 60825-1 : (1993), y comp. Amd. 2 (2001). Ce produit utilise des DEL qui sont, par nature, de classe 1.

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**Dongle Label:**

RG-0918  
IC : 8150A-RG0918  
CMIIT ID:2009DJ2362  
CFT: RCPINRG11-0903  
FCC ID: E8HRG-0918

**Waste Electrical and Electronic Equipment-WEEE**

**NOTE:** This product is covered electrical and electronic equipment under the European Union's Waste from Electrical and Electronic Equipment ("WEEE") Directive (2002/96/EC). The WEEE Directive requires that covered equipment be collected and managed separately from typical household waste in all EU member states. Please follow the guidance of your local environmental authority or ask the shop where you purchased the product for collection or recycling options.

**Energy Star**

As an ENERGY STAR Partner, InFocus Corporation has determined that this product meets the ENERGY STAR guidelines for energy efficiency.

ENERGY STAR® is a joint program of the U.S. Environmental Protection Agency and the U.S. Department of Energy aimed at saving money and protecting the environment through energy efficient products and practices.

We are proud to offer our customers products with an ENERGY STAR compliant design. This product has been designed and tested to conform to the ENERGY STAR program requirement for computers at the time of manufacture.

By using ENERGY STAR compliant products and taking advantage of the power management features of your computer, you reduce the consumption of electricity. Reduced electrical consumption contributes to potential financial saving, a cleaner environment, and the reduction of greenhouse gas emissions. For more information about ENERGY STAR, go to: <http://www.energystar.gov>. We encourage you to make efficient use of energy an integral part of your daily operations. To help in this endeavor, we have preset the following power-management features to take effect when your computer has been inactive for a specified duration:

**ENERGY STAR power-management features**

Microsoft Windows 7

- Turns off the display: After 15 minutes
- Puts the computer to sleep: After 30 minutes

To awaken your computer from a display sleep mode, press any key on your keyboard. If the system has entered a deep-sleep mode, please press the power button to wake up the system. For more information about these settings, refer to your Windows Help and Support information system.

**Agency Approvals**

UL, cUL

Other specific Country Approvals may apply. Please see product certification label.

This document applies to regulatory model: INF5520

Input ratings: AC 100-240V, 7.5A, 50-60Hz

InFocus reserves the right to alter product offerings and specifications at any time without notice.

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## Safety Considerations



- This tablet is very heavy and should be moved and installed by at least two individuals. Do not attempt to move or install the tablet yourself, otherwise injury and/or damage may occur.
- When moving the tablet, always hold the tablet firmly using the side and bottom bezels. Do not hold the top bezel.
- When moving the INF5520 carton, do not tilt or invert the carton. Always keep it in an upright orientation.
- Disconnect all accessories and cables before moving the tablet.
- If the tablet is installed against the wall, maintain a distance of at least 1.98" (5cm) between the tablet and the wall to provide adequate ventilation.
- Refer to this guide for proper startup and shutdown procedures.
- Follow all warnings and cautions in this manual and on the tablet.
- Locate the tablet at least 4' (1.2m) away from heating and cooling vents.
- Do not block ventilation openings. Locate the tablet in a well-ventilated area without obstructions to intake or exhaust vents.
- Do not install or use the tablet or sound bar near any heat sources such as radiators, heat registers, stoves, or other devices (including amplifiers) that produce heat.
- Do not place the tablet in direct sunlight, humid, greasy or dusty places or in places where the tablet may come into contact with rain, smoke or steam.
- The tablet should not be used with the power cord near water, for instance, near a bathtub, washbowl, kitchen sink or swimming pool, etc.
- Do not use any components of the tablet, including the sound bar, near water. Warning: To reduce the risk of fire or electric shock, do not expose this equipment or any component of this equipment to rain or moisture.
- Do not drop the tablet.
- Do not spill liquid on the tablet. Spilled liquid may damage the tablet.
- WARNING: This apparatus must be securely attached to the floor/wall per installation instructions. Tipping, shaking, or rocking the machine may cause injury or death.
- The disconnect device shall remain readily operable.
- No naked flame source, such as lighted candles, should be placed on the apparatus.
- Use the power cord provided. Connect the power cord to a receptacle with a protective safety (earth) ground terminal. A surge-protected power strip is recommended. Do not overload wall outlets.
- It is recommended that the Class 1 tablet be grounded.
- Do not install the tablet in places subject to mechanical vibration.

- Do not place the tablet on an unstable surface, which could result in serious personal injuries and tablet damage. When mounting the tablet to a stand, be sure to following the manufacturer's instructions. Use only the mounting hardware recommended by the manufacturer.
- When disconnecting the power cord, hold the plug, not the cord.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles and the point where they exit from the tablet.
- Unplug the tablet if you are not going to use it for an extensive period of time.
- Unplug the tablet if you need to clean it with the included microfiber cleaning cloth. The screen may be wiped with the cleaning cloth when the power is off. Never use alcohol, solvents or ammonia-based liquids on this product.
- Wash hands after handling the cables supplied with this product.
- The tablet remote control, mouse and keyboard use batteries. Make sure the batteries' polarity (+/-) is aligned correctly. Dispose of used batteries in accordance with local disposal laws.
- Only use properly rated wall and stand mounting hardware that meet this product's specifications and follow the manufacturer installation instructions. The warranty does not cover any damage caused by use of improperly rated mounting hardware or from improper installation.
- Refer all service to qualified service personnel. Do not remove the cover or back. Servicing your own tablet can be dangerous to you and will void the warranty.
- Only use replacement parts specified by InFocus. Unauthorized substitutions may result in fire, electrical shock or injury and may void the warranty.
- When mounting the tablet to a wall, metric 8 (12mm) screws must be used. In addition, the mounting interface should comply with the UL1678 standard in North America. The mounting means should be strong enough to bear the weight of the monitor (approximately 114.2 lbs/51.8 kg without the stand).
- Follow these instructions to help ensure image quality over the life of the tablet. Failure to follow these instructions may affect the warranty.
- **Hg – Lamp contains mercury. Manage in accordance with local disposal laws. See [www.lamprecycle.org](http://www.lamprecycle.org).**
- Lithium Battery (in PC Box) Caution: There is a risk of explosion if the battery is replaced by an incorrect type. The battery should only be replaced with an identical or equivalent type of battery as recommended by the manufacturer. Dispose of used batteries in accordance with local disposal laws.

## **Mondopad™ Overview**

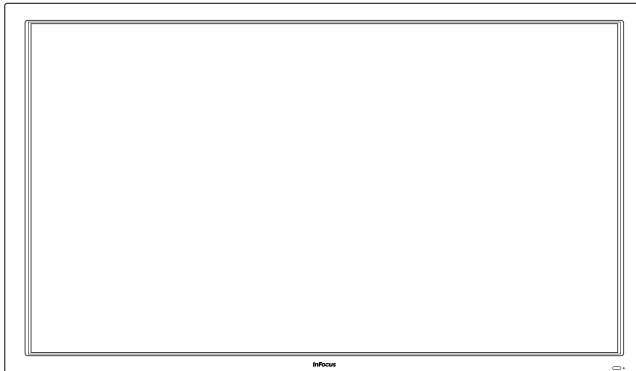
The InFocus Mondopad transforms conference rooms designed for one-way presentations into dynamic visual collaboration workspaces. Break down visual communication barriers with a giant 55" full-HD (1920x1080) wall tablet, intuitive touch applications and video conferencing capability that allows you and your colleagues to securely connect, share and collaborate with anyone, anywhere. Your meetings are more collaborative, productive and sustainable than ever before.

The Mondopad internal Wi-Fi radio securely connects the Mondopad to your network, so authorized users can easily connect, share, view and control their visuals from their PC, tablet or smartphone and connect to the web. It also acts as a wireless access point so guest participants in the conference room can easily deliver documents to the tablet without connecting to your network.

Remote meeting participants see exactly what's on the Mondopad by accessing a web page served by the Mondopad internal collaboration server. In a pinch, you can even email your meeting visuals directly to the Mondopad.



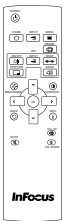
## What's Included



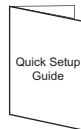
**1920 x 1080 Mondopad™ collaboration tablet**



**Wireless Keyboard & Mouse\***  
(batteries not included)



**Remote control**  
(batteries not included)



**Documentation**



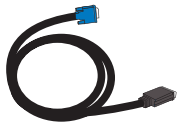
**Cleaning cloth**



**Security tool**



**Thumb screws**  
(set of four)



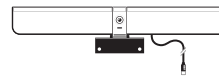
**VGA cable, 4M**



**USB cable, 3M**  
(Type A to B)



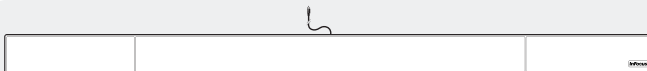
**Power cord**



**Camera**



**Stylus**



**Sound bar**



**Mounting brackets**  
(2 small and 1 large)

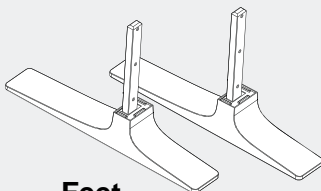


**Power cords**  
(varies per country)



**Thumb screws**  
(set of four)

*These items  
are shipped in  
a separate box*



**Feet**  
(set of two)



**Feet spacers**  
(set of two)



**M6 Screws**  
(set of six)

*These items  
are shipped in  
a separate box*

\*Not included for all countries. For setup purposes, a keyboard and mouse are recommended. For additional accessory options, such as stands, carts and wall mounts, see the InFocus website ([www.infocus.com/store](http://www.infocus.com/store)) or your local dealer.

## Setup

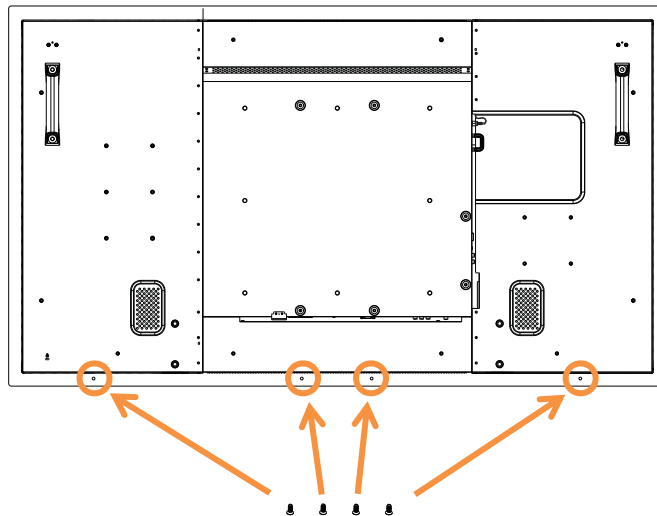
### Attaching the Sound Bar

**NOTE:** If you are not attaching the sound bar, proceed to the next section, “Installing the Feet” on page 10.

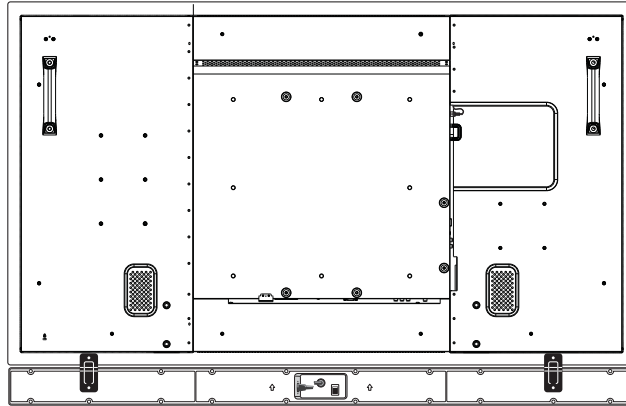
1. Carefully place your tablet face-down on a clean, cushioned surface with the top edge hanging off of the cushioned surface by 4-5” (10-13cm). Do NOT place the INF5520 on its back.
2. Attach the two small rectangular brackets to the sound bar with the provided screws as shown below.



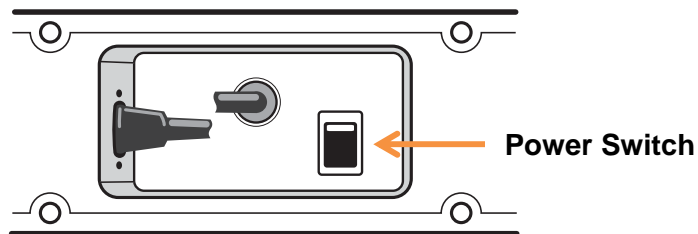
3. Remove four screws from the back of Mondopad as shown below.



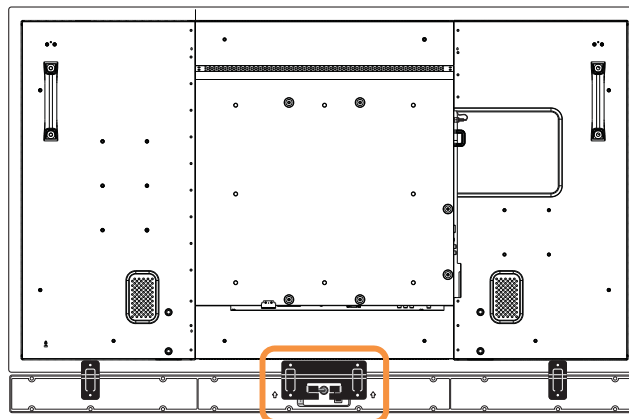
4. Align the rectangular brackets with the screw holes on the tablet and using the screws from Step 3, secure the sound bar against the bottom edge of the tablet.



5. Connect one end of the AC power cord to the **AC In** jack on the back of the sound bar.
6. Connect the other end of the AC power cord to the **AC Out** jack on the Bottom Connector Panel of the tablet.

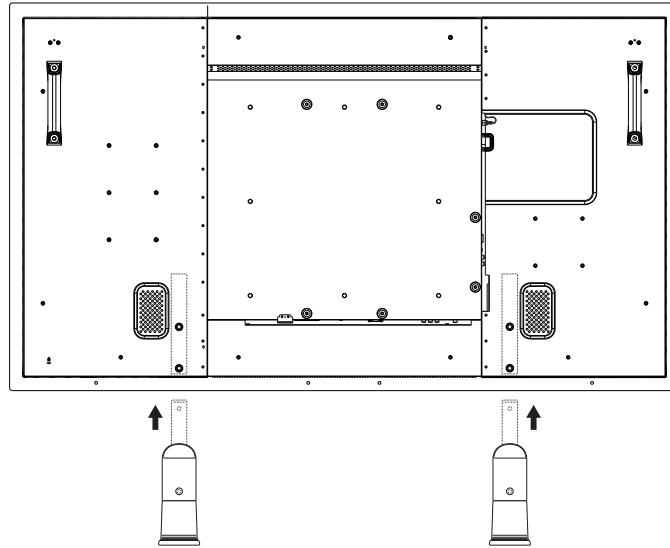


7. Plug the sound bar's audio cable into the **Audio Out** (RCA R/L) jack on the Side Connector Panel located on the back of the tablet.
8. Turn the power switch ON.
9. Route the power cord and audio cable through the large bracket and align the bracket against the back side of the tablet and sound bar.
10. Fasten the bracket securely to the tablet and sound bar with the four remaining screws.



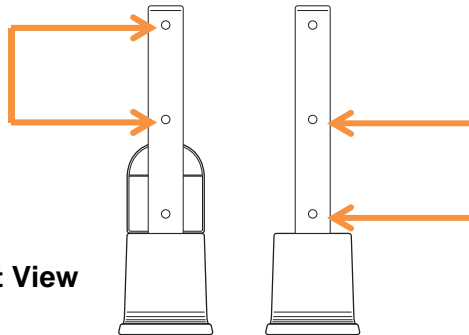
## Installing the Feet

1. If you have not already done so, carefully place your tablet face-down on a clean, cushioned surface with the top edge hanging off of the cushioned surface by 4-5" (10-13cm). Do NOT place the INF5520 on its back.
2. Remove the tablet foot slot covers with a Philips screwdriver. Discard or save for future use.
3. Slide the feet into the slots provided (the longer side of the feet point toward the front of the tablet), then secure the legs to the tablet with the provided screws.



Use the included spacers and secure the legs here, when attaching the sound bar.

**Front View**



Secure the legs here when the sound bar is not being attached.  
(The spacers are not used.)

4. Using the handles on the back of the tablet, lift the tablet upright.

**WARNINGS:**

- This tablet is very heavy and should be moved by at least two individuals.
- Three screw holes have been included in each leg to allow you to adjust the height of the tablet. Regardless of the height, you must use two of the screw holes in each leg. Failure to do so may result in the screw begin sheared off and the leg collapsing.
- When mounting the tablet to a wall, metric 8 (12mm) screws must be used. In addition, the mounting interface should comply with the UL1678 standard in North America. The mounting means should be strong enough to bear the weight of the monitor (approximately 114.2 lbs/51.8 kg without the stand).

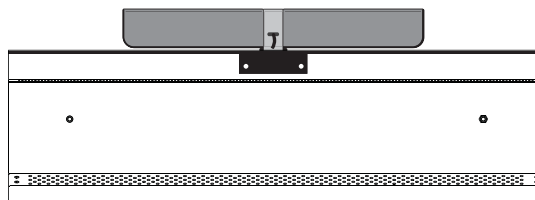
For additional accessory options, such as stands, carts and wall mounts, see the InFocus website ([www.infocus.com/store](http://www.infocus.com/store)) or your local dealer.

**Attaching the HD Video Conferencing Camera**

1. Remove plastic film.



2. Align the camera bracket with the screw holes on the top edge of the backside of the tablet and then secure the camera to the tablet with the two provided thumb screws.



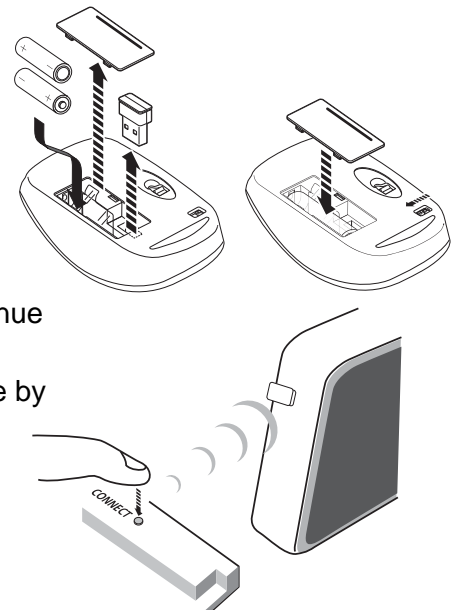
3. Plug the USB cable into an available USB slot on the back of the tablet.
4. Manually tilt and pan the camera (+/- 40°) as desired.

## Setting up the Wireless Mouse and Keyboard

**Note:** The wireless mouse and keyboard is not included as a standard accessory for some countries. For initial setup and/or configuration, it may be easier to use a mouse and keyboard. Any standard wired or wireless mouse or keyboard connected through the Mondopad USB ports is supported by Mondopad.

### Wireless Mouse

1. Turn the mouse over and remove the battery cover.
2. Remove the USB dongle from its holder in the battery compartment of the mouse.
3. Plug it into a free USB-A port on the Bezel Connector Panel of the tablet. You may be asked to go online to find the necessary drivers. If you are warned that the drivers have not been tested for compatibility, click Continue installation to finish.
4. Insert two (2) AAA batteries (not included) into the mouse by aligning the + and – end of the batteries as indicated and sliding them in place.
5. Replace the cover and switch the mouse on using the slide switch next to the battery bay.

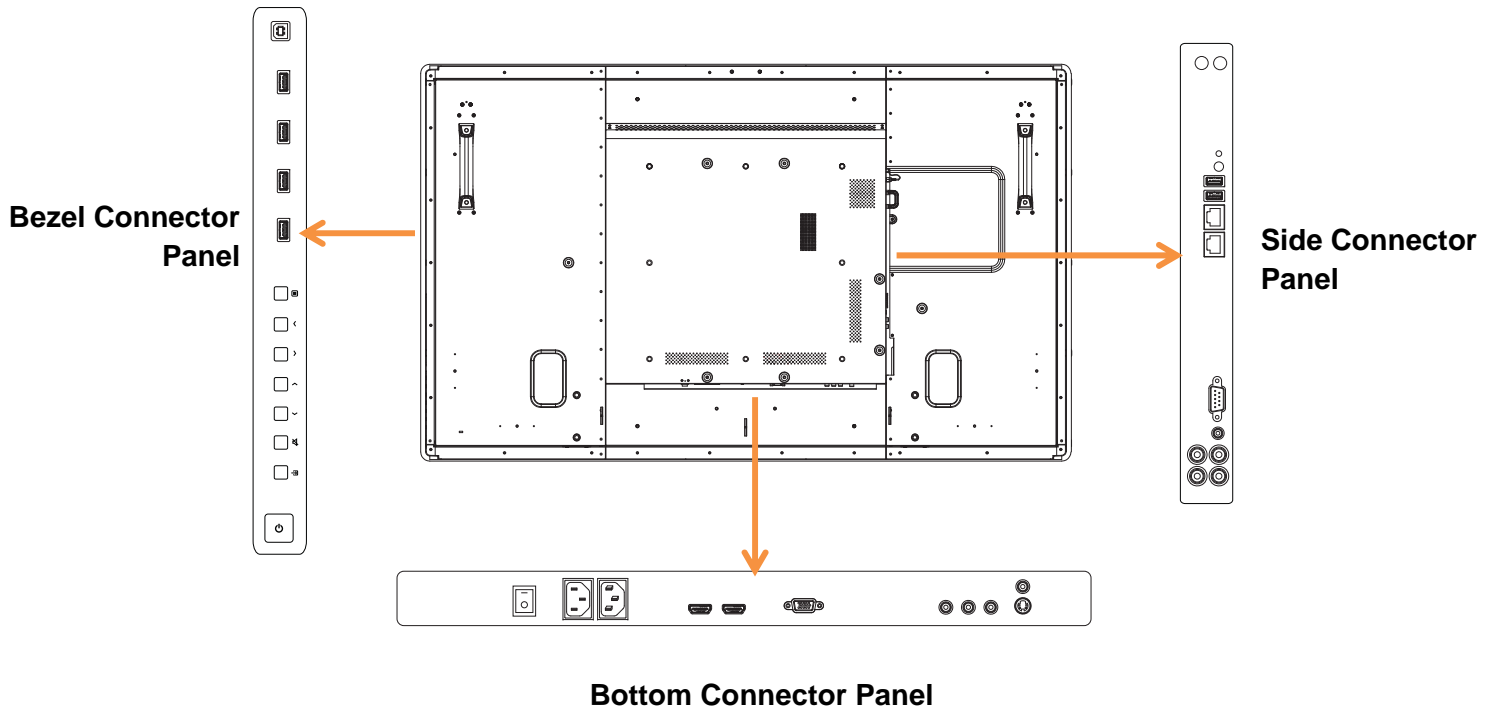


### Wireless Keyboard

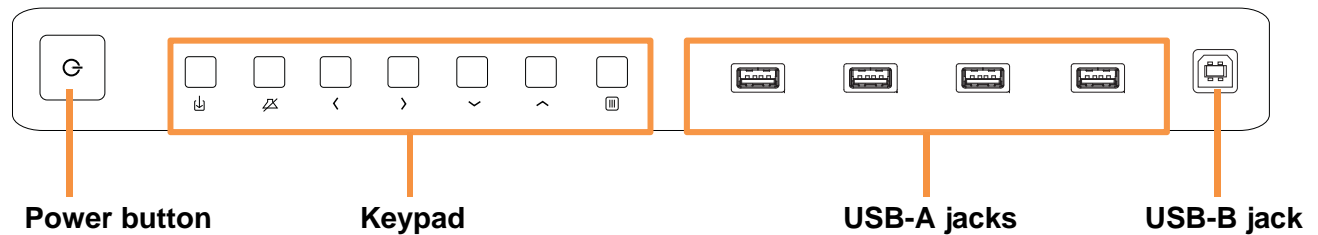
1. Turn the keyboard over and open the battery cover.
2. Insert two (2) AAA batteries (not included) into the keyboard, by aligning the + and – ends of the batteries and sliding them in place.
3. Replace the cover.
4. Press the CONNECT button and hold it for one second to allow the keyboard to bind with the dongle.

## Connecting to Other Devices

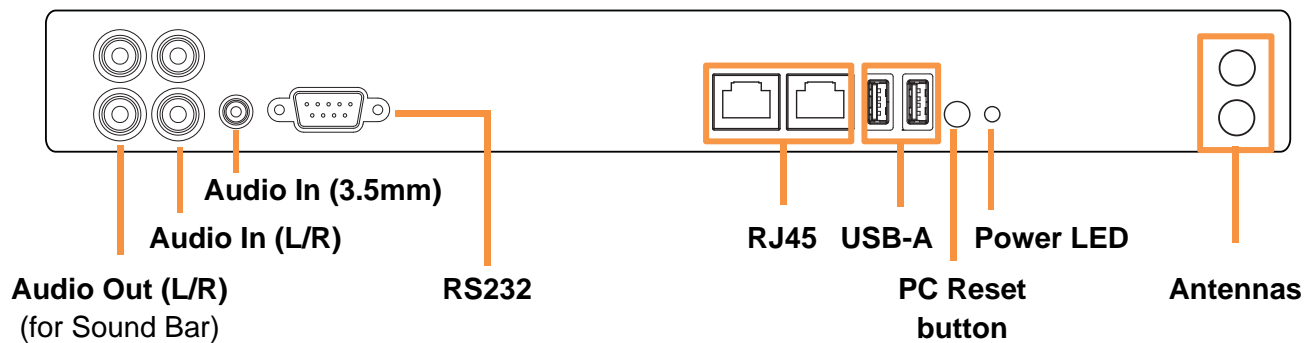
A full range of digital and analog video inputs and audio source devices can be connected to the connection panels on the back and side of Mondopad™, if desired. Available jacks include: HDMI® (2), VGA, Component (RCA), S-Video, Composite, RS232, Audio in RCA (1 – R/L), Audio in 3.5mm (1), Audio Out (1 – R/L), RJ45 (2), USB-B (1) and USB-A (6).



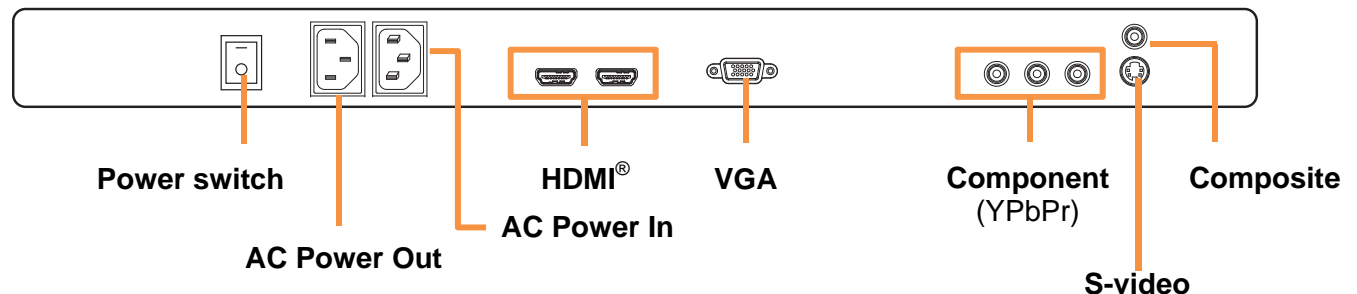
### Bezel Connector Panel



### Side Connector Panel



### Bottom Connector Panel



### Connecting AC Power

1. Connect one end of the AC power cord to the **AC In** jack on the back of the tablet.
2. Connect the other end of the AC power cord to an AC outlet.
3. Press the power switch on the Bottom Connector Panel ON. (The LED on the front of the Mondopad™ tablet displays red.)

#### NOTES:

- Your tablet should only be operated from the power source indicated on the label.
- Always unplug the AC power cord from the power outlet when you are not using your tablet for an extended period of time.



## Controlling Mondopad™

### Turning Mondopad™ On/Off

1. Verify that the power cord is connected to a power outlet and that the power switch on the Bottom Connector Panel is ON.
2. Press the **Power** button located on either:
  - a. the remote
  - b. the right side of the tablet
  - c. or the back of the tablet on the PC box.*The front LED turns green.*
3. Press the **Power** button again to turn off your tablet. *The front LED turns red.* You can also put your tablet to sleep using the keyboard. *The front LED turns orange.*

#### Notes:

- If the tablet becomes locked and does not respond to normal power down procedures, the tablet can be powered down by pressing and holding the PC box **Power** button (located on the back of the tablet) for 7-8 seconds.

### Touchpad Techniques

- **Left-click:** Touch the screen once with your forefinger for a single-click action. Touch twice for a double-click action.
- **Right-click:** Not available. An external wired or wireless mouse is required to accomplish a right-click command.
- **Zoom In/Out:** Using two fingertips touch the screen and move your fingertips away from each other to zoom the file/image. Move your fingertips closer together to zoom the file/image back in. Notes: Once an image is zoomed in or out, you can pan the file/document by flicking a single fingertip in the desired direction.
- **Scroll Up/Down:** When a multi-page View & Share document is displayed, flick your finger up and down or use the scrollbars to scroll through the document.
- **Scroll Left/Right:** When a View & Share presentation or image file is being displayed, touch the screen with your forefinger and flick your finger left or right to scroll through the presentation/image folder.

#### NOTES:

- Avoid placing objects within 1/4" (.6cm) of the tablet, such as shirt sleeves, the palm of your hand, pens and non-pointing fingers. These objects will interfere with touchpad commands.
- When using a pointing device, make certain that it does not scratch or damage the tablet surface.

## Using the Remote

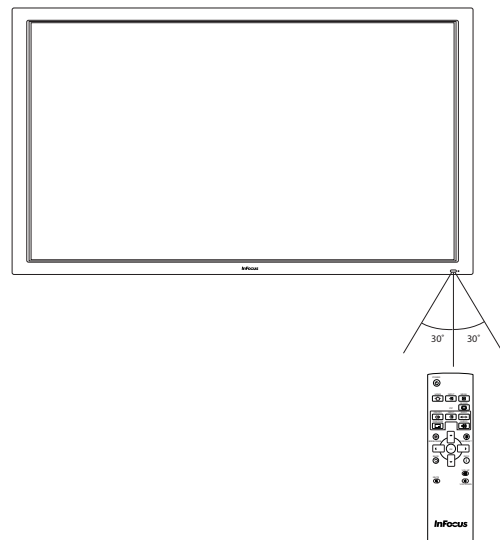
The remote uses two (2) AAA batteries (not included). Install the batteries by removing the cover from the remote's back, aligning the + and – ends of the batteries, sliding them in place and replacing the cover.



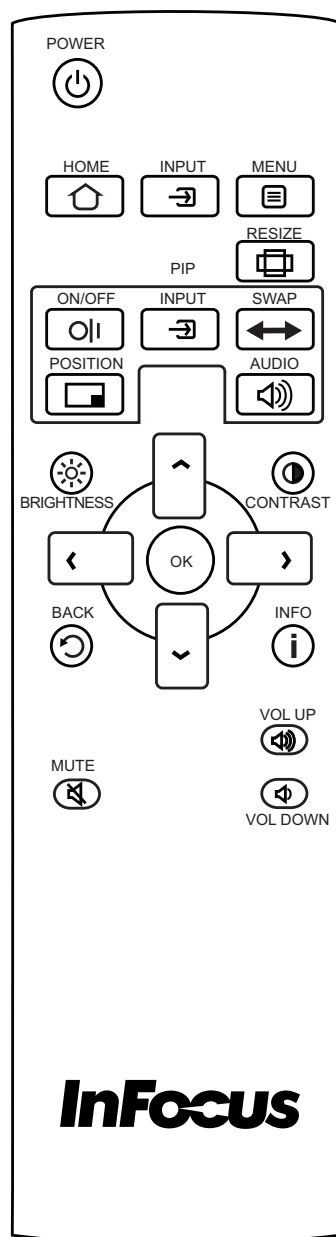
### CAUTION:

- When disposing of the batteries, be sure to do so in an environmentally proper manner.
- If the remote control gets wet, wipe it dry immediately.
- Avoid excessive heat and humidity.
- Ensure the batteries' polarity (+/-) is properly aligned.
- Do not mix new and old batteries or different types of batteries together.
- Replace the batteries as soon as they run out.
- Remove batteries from the remote control when storing or not in use for a prolonged period.

To operate, point the remote at the tablet sensor at the bottom right-hand corner of the tablet. The range of optimum operation is about 26' (8m) and within a horizontal and vertical angle of 30 degrees.



The remote has the following buttons:



**Power:** Switches the power on or puts the tablet into Standby.



**Home:** Changes the active source back to the embedded PC (Mondopad™).



**Input:** Toggles the Source menu on and off, which allows the user to change sources. Options include: HDMI1, HDMI2, PC (Mondopad), VGA, Component, S-video and Video (composite).



**Menu:** Turns the OSD menu on and off.



**Resize:** Switches aspect ratios.



**PiP On/Off:** Turns the PiP function on and off and changes the PiP configuration between two active PiP sources. Options include corner and side-by-side configurations (50%-resized, 25%-resized and 50%-fullscreen), depending on source types.



**PiP Input:** Switches the PiP window source. Options include HDMI1, HDMI2, PC, VGA, Component, S-video and Video. **Note:** The PiP window is not visible when a secondary source has not been selected.



**PiP Swap:** Switches the position of the main and secondary sources.



**PiP Position:** Moves the PiP window position from corner to corner (upper left, upper right, lower left, lower right).



**PiP Audio:** Turns the PiP audio mix on and off.



**Brightness:** Opens the Brightness OSD menu. Use the right and left arrow buttons to adjust.



**Contrast:** Opens the Contrast OSD menu. Use the right and left arrow buttons to adjust.



**Back:** Returns the user to the previous menu.



**Left, Right, Up, Down Arrows and OK:** Use these buttons to navigate through and make changes to the Mondopad and Onscreen Menu features.



**Info:** N/A.



**Vol up:** Increases the audio volume.



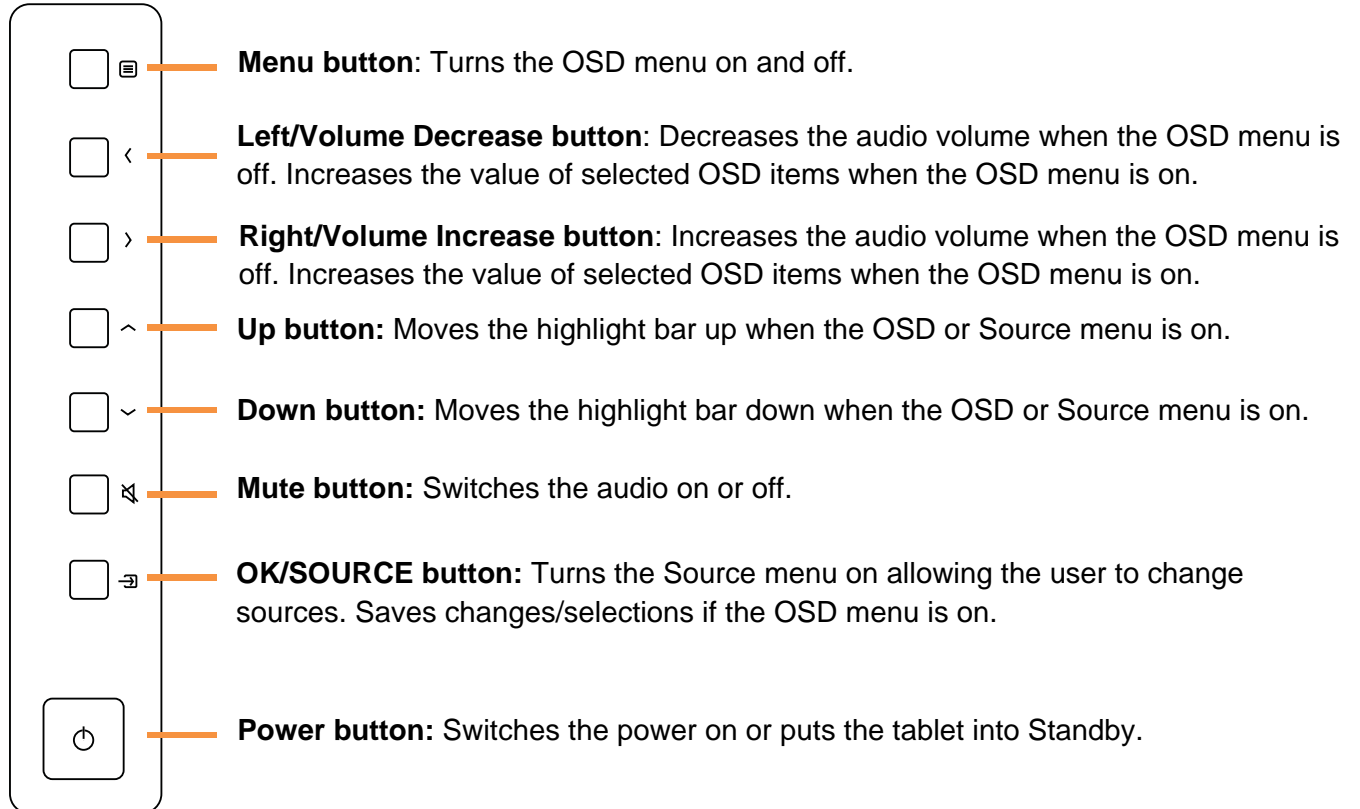
**Vol down:** Decreases the audio volume.



**Mute:** Switches the audio on or off.

## Using the Keypad

The keypad, located on the right-edge of the tablet, has the following buttons:



## Accessing the Installer's Guide

To complete the setup of this product and the Mondopad Collaboration software, please download the Installer's Guide located at [www.infocus.com/support](http://www.infocus.com/support).

**NOTE:** Mondopad documentation is available in multiple languages. To download, go to [www.infocus.com/support](http://www.infocus.com/support)

## Limited Warranty

### InFocus Limited Warranty For InFocus Branded Hardware Products Only

**LIMITED WARRANTY.** InFocus's warranty obligations for the hardware products are limited to the terms set forth herein. InFocus warrants the InFocus-branded hardware products against defects in materials and workmanship under normal use for a period outlined in the Limited Warranty Periods section below from the date of retail purchase by the original end-user purchaser ("Warranty Period"). The Warranty Period starts on the date of purchase. Your dated sales or delivery receipt, showing the date of purchase of the product, is your proof of the purchase date. You may be required to provide proof of purchase and proof that the product was purchased new as a condition of receiving warranty service. If a hardware defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, InFocus will either (1) repair the hardware defect at no charge, using new parts or refurbished parts that are equivalent to new in performance and reliability, (2) exchange the product with a product that is new or refurbished that is equivalent to new in performance and reliability and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. InFocus may request that you replace defective parts with customer-installable new or refurbished parts that InFocus provides in fulfillment of its warranty obligation ("Customer Self Repair"). A replacement product or part, including a Customer Self Repair part that has been installed in accordance with instructions provided by InFocus, assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes InFocus's property. Parts provided by InFocus in fulfillment of its warranty obligation must be used in products for which warranty service is claimed. When a refund is given, the product for which the refund is provided must be returned to InFocus and becomes InFocus's property. This is your exclusive remedy for defective products.

#### Limited Warranty Periods are as follows:

- **LCD Thin Tablet Device (including embedded PC), Camera, Remote, and Sound Bar Product Limited Warranty Period: one (1) year from date of purchase.**
- **Accessory Product Limited Warranty Period: ninety (90) days from date of purchase.**

The Accessory Product Limited Warranty covers the accessory items only and excludes normal wear and tear.

Remanufactured Products and Software Products are exempt from the foregoing Limited Warranty. Please refer to the appropriate Remanufactured Product Limited Warranty or Software Product Limited Warranty for applicable Warranty information.

**EXCLUSIONS AND LIMITATIONS.** This Limited Warranty applies only to the hardware products manufactured by or for InFocus, and sold by InFocus, its worldwide subsidiaries, authorized resellers or country distributors, that can be identified by the "InFocus" trademark, trade name, or logo affixed to it, and to required firmware. The Limited Warranty does not apply to any non-InFocus hardware products or peripherals external to the InFocus-branded hardware products (including but not limited to external storage subsystems, displays, printers, speakers or other peripherals), or to any software applications or programs, even if packaged or sold with the InFocus hardware. Manufacturers, suppliers, or publishers of products, software or peripherals, other than InFocus, may provide their own warranties to the end user purchaser, but InFocus, in so far as permitted by law, provides their products "AS IS" without the InFocus Limited Warranty. Software distributed by InFocus with or without the InFocus brand name (including, but not limited to system software) is not covered under this Limited Warranty. Refer to the licensing agreement accompanying the software for details of your rights with respect to its use.

InFocus does not warrant that the operation of the products will be uninterrupted or error-free. InFocus is not responsible for damage arising from failure to follow instructions relating to the products' use.

INFOCUS IS NOT RESPONSIBLE FOR DAMAGE TO OR LOSS OF ANY PROGRAMS, DATA, OR REMOVABLE STORAGE MEDIA. INFOCUS IS NOT RESPONSIBLE FOR THE RESTORATION OR REINSTALLATION OF ANY PROGRAMS OR DATA OTHER THAN SOFTWARE INSTALLED BY INFOCUS WHEN THE PRODUCT IS MANUFACTURED.

To enable InFocus to provide the best possible support and service during the Limited Warranty Period, you will be required to:

- Maintain a proper and adequate environment, and use the InFocus hardware products in accordance with the instructions furnished.
- Verify configurations, load most recent firmware, install software patches, run InFocus diagnostics and utilities, and implement temporary procedures or workarounds provided by InFocus while InFocus works on permanent solutions.
- Allow InFocus to keep resident on your systems or sites certain system and network diagnosis and maintenance tools to facilitate the performance of warranty support (collectively referred to as "Proprietary Service Tools"); Proprietary Service Tools are and remain the sole and exclusive property of InFocus.

Additional Limitations:

- Products external to the system processor (CPU) box, such as external storage subsystems, printers and other peripherals, are covered by the applicable warranty for those products or options.
- An effective repair does not necessarily require the replacement of a defective part. For example, cleaning the heads of a floppy drive or updating revision levels of ROM BIOS on a PCA board are activities that in many instances deliver an effective repair.
- BIOS/Firmware upgrades are not covered under the Limited Warranty. Firmware that is an integral part of the option hardware board is not automatically upgraded when new versions of firmware are released.
- It is the responsibility of the customer to ensure that their software is compatible with the latest BIOS/firmware revision.

**This Limited Warranty does not apply: (a) to consumable or expendable parts, such as batteries, or protective coatings designed to diminish over time unless failure has occurred due to a defect in materials or workmanship; (b) to cartons, carrying cases, shipping cases, external cabinets, accessories used in connection with the product; (c) to cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports; (d) to damage caused by use with non-InFocus products; (e) to damage caused by accident, abuse, misuse, improper ventilation, smoke exposure, contamination, improper or inadequate maintenance, cleaning or calibration, liquid contact, unusual physical or electrical stress and/or power surges, virus infection, fire, earthquake, disaster, lightning or other external causes; (f) to damage caused by operating the product outside the permitted or intended uses or usage parameters described by InFocus (including burned monitor screens and incorrect input voltage); (g) to damage caused by service (including upgrades and expansions) performed by anyone other than a representative of InFocus or an InFocus Authorized Service Provider ("ASP") or your own installation of customer-installable parts as instructed by InFocus; (h) to a product or part that has been modified to alter functionality or capability without the written permission of InFocus (including use of an unauthorized mount); (i) to defects caused by normal wear and tear or otherwise due to the normal aging of the product; (j) to failure to follow maintenance procedures as outlined in the product user documentation including where a schedule is specified for regular cleaning of certain parts (based on usage and environment); (k) to loss or damage in transit; or (l) if the**

product is not used under normal operating conditions which are defined as use not in excess of 16 hours continuously per day with a minimum 8 hour period of continuous rest in the powered off state; or (m) if any InFocus serial number has been removed or defaced. In addition, LCD burn-in as a result of excessive display of static images on the product is not covered under the terms of this Limited Warranty.

**Important: Do not open the hardware products unless otherwise directed by InFocus for the purposes of a Customer Self Repair (CSR). Opening the hardware products may cause damage that is not covered by this Limited Warranty. Only InFocus or an ASP should perform service on the hardware products.**

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, INFOCUS SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF INFOCUS CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THE EXPRESS WARRANTY AND TO THE REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY INFOCUS IN ITS SOLE DISCRETION. NO INFOCUS RESELLER, AGENT, OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION, EXTENSION, OR ADDITION TO THIS WARRANTY. IF ANY TERM IS HELD TO BE ILLEGAL OR UNENFORCEABLE, THE LEGALITY OR ENFORCEABILITY OF THE REMAINING TERMS SHALL NOT BE AFFECTED OR IMPAIRED.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, INFOCUS IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE INFOCUS PRODUCT AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS. INFOCUS DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR MAKE A PRODUCT EXCHANGE WITHOUT RISK TO OR LOSS OF PROGRAMS OR DATA.

LIMITATION ON BRINGING ACTION: NO ACTION, REGARDLESS OF FORM, ARISING OUT OF THE AGREEMENT TO PURCHASE THE PRODUCT MAY BE BROUGHT BY PURCHASER MORE THAN ONE YEAR AFTER THE CAUSE OF ACTION HAS ACCRUED. GOVERNING LAW: ANY ACTION, REGARDLESS OF FORM, ARISING OUT OF THE AGREEMENT TO PURCHASE THE PRODUCT IS GOVERNED BY THE LAWS OF THE STATE OF OREGON, U.S.A. MANDATORY ARBITRATION – ANY ACTION, REGARDLESS OF FORM, ARISING OUT OF THE AGREEMENT TO PURCHASE THE PRODUCT IS SUBJECT TO MANDATORY ARBITRATION.

**ADDITIONAL RIGHTS. FOR CUSTOMERS, WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION**



TO ALL RIGHTS AND REMEDIES PROVIDED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. THIS WARRANTY DOES NOT EXCLUDE, LIMIT OR SUSPEND ANY RIGHTS OF CONSUMERS ARISING OUT OF NONCONFORMITY WITH A SALES CONTRACT. SOME COUNTRIES, STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION MAY LAST, SO THE LIMITATIONS OR EXCLUSIONS DESCRIBED BELOW MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY COUNTRY, STATE OR PROVINCE. INFOCUS, THE WARRANTOR UNDER THIS LIMITED WARRANTY, IS IDENTIFIED AT THE END OF THIS DOCUMENT.

**EXTENDED WARRANTIES.** InFocus extended product warranties are available for an additional charge. For further information on InFocus extended product warranties, please contact InFocus or your product reseller.

**OBTAINING WARRANTY SERVICE.** Please access and review the online help resources located at [www.infocus.com/support](http://www.infocus.com/support) before seeking warranty service. If the product is still not functioning properly after making use of these resources, please contact InFocus Technical Support or, if applicable, an ASP using the information provided below. When contacting InFocus via telephone, other charges may apply depending on your location. When calling, InFocus Technical Support or an ASP will help determine whether your product requires service and, if it does, will inform you how InFocus will provide it. You must assist in diagnosing issues with your product and follow InFocus's warranty processes. InFocus may restrict service to the country where InFocus or its Authorized Distributors originally sold the hardware product. InFocus will provide warranty service either (i) at an ASP location, where service is performed at the location, or the ASP may send the product to an InFocus repair service location for service, (ii) by sending you prepaid way bills (and if you no longer have the original packaging, InFocus may send you packaging material at your cost) to enable you to ship the product to an InFocus repair service location, or (iii) by sending you customer-installable new or refurbished replacement parts to enable you to conduct Customer Self Repair, or (iv) by exchanging the product for a new or refurbished replacement.

#### **Customer Self Repair**

InFocus products are designed with many Customer Self Repair (CSR) parts to minimize repair time and allow for greater flexibility in performing defective parts replacement. If during the diagnosis period, InFocus identifies that the repair can be accomplished by the use of a CSR part, InFocus will ship that part directly to you for replacement. There are two categories of CSR parts:

- Parts for which customer self repair is mandatory. If you request InFocus to replace these parts, you will be charged for the travel and labor costs of this service.
- Parts for which customer self repair is optional. These parts are also designed for customer self repair. If, however, you require that InFocus replace them for you, this may be done at no additional charge under the type of warranty service designated for your product.

Based on availability and where geography permits, InFocus will attempt to ship CSR parts out the next business day. Customer receipt will vary based upon the actual part, customer location and shipping method. Next day, same-day or four-hour delivery may be offered at an additional charge where geography permits. If assistance is required, you can call the InFocus Technical Support Center and a technician will help you over the phone. InFocus specifies in the materials shipped with a replacement CSR part whether a defective part must be returned to InFocus. In cases where it is required to return the defective part to InFocus, you must ship the defective part back to InFocus within a defined period of time, normally five (5) business days, and clearly display the Return Material Authorization (RMA#) on the outside of the shipping carton or a similar package affording an equal degree of protection. The defective part must be returned with the associated documentation in the provided shipping material. Failure to return the defective part may result in InFocus charging you for the replacement. With a Customer Self

Repair, InFocus will pay all shipping and part return costs and determine the courier/carrier to be used.

InFocus may utilize a doorstep swap process, which involves an InFocus delivery person delivering the replacement product or CSR part to the Customer and picking up the defective product or part at the time of delivery for return to InFocus. Upon receipt of the replacement product or part, the original product or part becomes the property of InFocus and you agree to follow instructions, including arranging the return of original product or part to InFocus in a timely manner. When providing a product exchange or Customer Self Repair (CSR) part requiring the return of the original product or part, InFocus may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. When returning product to InFocus, a Return Material Authorization Number (RMA #) is required and must be clearly displayed on the outside of the shipping carton or a similar package affording an equal degree of protection. Service options, parts availability and response times may vary according to the country in which service is requested. Service options are subject to change at any time. You may be responsible for shipping and handling charges if the product cannot be serviced in the country in which service is requested. If you seek service in a country that is not the country of original purchase, you will comply with all applicable import and export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. Where international service is available, InFocus may repair or exchange defective products and parts with comparable products and parts that comply with local standards. In accordance with applicable law, InFocus may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. Resources with more details on this and other matters on obtaining warranty service are described below.

**PRIVACY.** InFocus will maintain and use customer information in accordance with the InFocus Privacy Policy available at [www.infocus.com/privacy](http://www.infocus.com/privacy) and InFocus's applicable legal obligations.

**BACKUP.** If your product is capable of storing software programs, data and other information, you should protect its contents against possible operational failures. Before you deliver your product for warranty service it is your responsibility to keep a separate backup copy of the contents, remove all personal information and data that you want to protect and disable any security passwords. **THE CONTENTS OF YOUR PRODUCT WILL BE DELETED AND THE STORAGE MEDIA REFORMATTED IN THE COURSE OF WARRANTY SERVICE.** Your product or a replacement product will be returned to you as your product was configured when originally purchased, subject to applicable updates. InFocus may install system software updates as part of warranty service that will prevent the hardware from reverting to an earlier version of the system software. Third party applications installed on the hardware may not be compatible or work with the hardware as a result of the system software update. You will be responsible for reinstalling all other software programs, data and passwords. Recovery and reinstallation of software programs and user data are not covered under this Limited Warranty.

**RESOURCES.** Support and service information including Authorized Distributor and Authorized Service Provider locations is available at: [www.infocus.com/support](http://www.infocus.com/support).

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